

# Digital Health Strategy 2018-2021 OVERVIEW

Organisational Context

**WENTWORTH HEALTHCARE VISION**  
Improved health for the people in our community.

**WENTWORTH HEALTHCARE MISSION**  
Empower general practice and other healthcare professionals to deliver high quality, accessible and integrated primary healthcare that meets the needs of our community.

## WENTWORTH HEALTHCARE STRATEGIC OBJECTIVES

Increased capacity and influence of Primary Care

A culture of quality improvement and outcome focus established

Coordinated services within and across sectors

Consumers engaged in all we do and a demonstrated focus on communities with greatest need

Excellence in governance, systems and staff

Growth in organisational sustainability and impact

Digital Health Strategy

## DIGITAL HEALTH STRATEGIC VISION

A connected region enabled by digital health solutions to support better health.

1. Guide and advise the region on digital health decisions



Development of fit-for-purpose frameworks for **digital procurement**

Support healthcare professionals to **navigate** and **understand** the digital health environment

**Build awareness** of the digital health **requirements** and **needs** specific to the NBM region

2. Optimise the region's digital maturity through sector, industry and representative body partnerships



Manage and develop working **relationships** with **key groups** and organisations

Act as an **advocate** on behalf of the region's **digital needs** and technology **requirements**

Work with partners towards **connecting information** across providers and consumers securely and clearly

3. Enhance preparedness and readiness for digital adoption with stakeholders and consumers



Foster an environment that supports **readiness for adoption** of digital health initiatives and solutions

Network **champions of change** within the region and dissemination of **shared learnings**

Establish fit-for-purpose **change and adoption approaches** for provider use

Co-design **models of care**: new and existing to **leverage** digital technologies

4. Improve the confidence of the healthcare workforce in using digital technology to deliver care



Facilitate targeted provider **education**

Build regional **understanding** on relevant policies, strategies, and reform programs

**Build relationships** with and between **providers** and the greater healthcare industry

## GUIDING PRINCIPLES FOR OUR DIGITAL VISION

Fosters provider and patient confidence in digital health

Provides privacy and security of patient data

Drives towards digital integration and interoperability

Facilitates a patient-centric view of care

Leads the way and promotes sharing learnings

Considers how digital can optimise new models of care

Improves data quality and completeness

Removes fragmentation and silos

Digital Health Environment

## DIGITAL TRENDS



## REFORM ENVIRONMENT

**Data sharing and interoperability:**  
My Health Record (MHR) will become opt-out as a national standard, driving the further maturation of MHR compliant software

**Integrated care:** The Health Care Homes initiative aims to create a patient-centred integrated care plan with bundled payments for complex care

**National and State digital strategies:**  
Digital health strategies developed by the Australian Digital Health Agency and eHealth NSW will drive policies and initiatives

**PIPs:** Practice Incentives Program aims to support general practice activities and is a driver for the implementation of new federal initiatives, including those relating to digital health