

# Practice Support

## Adding value to your practice

The **Nepean Blue Mountains PHN Support Team** helps to **build the capacity and capability** of local general practices. We do this by delivering a wide range of support to GPs, practice staff and practice nurses. Our **free support service** is tailored to meet the needs of individual practices.

We conduct **regular practice visits** and provide **ad hoc support** via phone, email and in person. In addition, the Practice Support Team **keeps practices up-to-date** with the latest developments in primary healthcare.

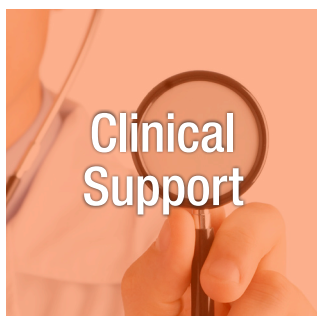
Our Practice Support Team provides support in the following areas:



- Interpreting the standards
- Process and procedure design
- Resource support
- Mock surveys
- Post accreditation follow-up



- MBS optimisation
- Assisting with PIPs and SIPs
- Streamlining practice workflows
- Workforce Support
- Patient centred medical home implementation (Health Care Homes trial site)



- Chronic Disease Management resources
- Preventative Care resources
- Clinical software upskilling
- Recall and Reminders
- Digital Health set-up and support



- Pro-actively managing specific patient populations
- Clinical audit tools and training
- Analysis of practice data to identify areas of improvement



- Education and learning opportunities for your entire practice team
- Facilitated peer networking
- CPD points



- Recruitment support
- Screening of doctors to determine eligibility for a provider number
- Guidance for setting up a new practice
- Orientation for new GPs and GP Registrars

Call us on 4708 8100 to arrange a support visit.

[www.nbmphn.com.au/PracticeSupport](http://www.nbmphn.com.au/PracticeSupport)