GP PSYCHIATRY SUPPORT LINE







HELPING GPS MANAGE THE CARE OF MENTAL HEALTH CONSUMERS



Free & direct access to a psychiatrist for advice in managing your patients

- diagnosis
- medication
- investigation
- safety plans



- Monday to Friday
- 9am to 5pm

Outside these hours we will respond to your query WITHIN 24 HOURS (considering operating times and Public Holidays)

Visit: **GPsupport.org.au**

or call: 1800 16 17 18







Blue Mountains | Hawkesbury | Lithgow | Penrith



How to use this free service

1. To save time, pre-register at GPsupport.org.au

- Takes 2 minutes
- Requires GP name, practice, suburb, email address and AHPRA number
- Registration can also be done by calling 1800 16 17 18

2. Call the service on 1800 16 17 18

- Provide an overview of the issue to the operator who will identify a suitable psychiatrist to assist you
- If a psychiatrist is not available, a time will be scheduled to suit the GP for a psychiatrist to call back
- Calls usually take 15-20 minutes and patients are not identified

3. Psychiatrist documents the call and recommended course of action

4. Call summary sent to GP via secure messaging

This is not a triage, referral or emergency service. For emergencies, call 000. It is only available to GPs.



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This service is supported by joint funding from: Central and Eastern Sydney PHN, Coordinare — South Eastern NSW PHN, Hunter New England and Central Coast PHN, Murrimbidgee PHN, Nepean Blue Mountains PHN, Northern Sydney PHN, and Western NSW PHN through the Australian Government's PHN Program.