



# AI residents for your clinic



## Mission

Heidi Health is on a mission to double the world's healthcare capacity by freeing up clinicians to focus on patient care

### Founded

2019

### Offices

Australia  
New York  
London

### Scale

1.5m consults  
every week

### Fully Compliant



## Trusted by hospitals and enterprises across Australia



Children's Health Queensland

Metro South  
Health

Sunshine Coast  
Hospital and Health Service

West Moreton Health



Aurora



Doctors&Co.™

Tāmaki  
Health



# Enhance all clinical workflows with one solution

## Ambient AI scribe

Heidi listens and captures key clinical details and decisions for every patient encounter

## Document generation

Generate clinical notes and documentation, consistently and with high quality, accuracy and completeness

## Document summarisation

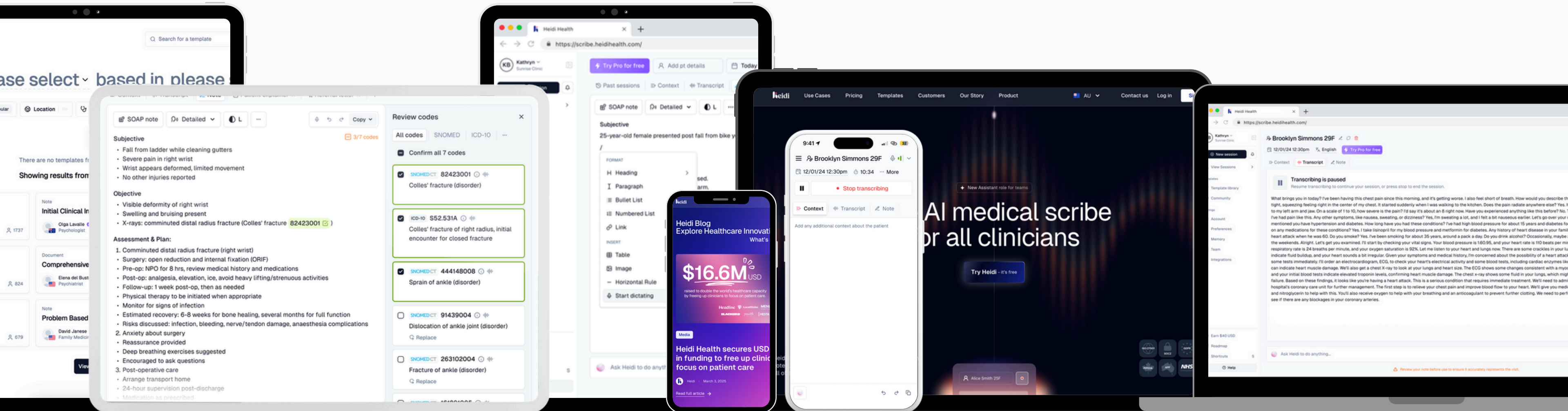
Upload multiple documents to summarise and have the full context of the patient for each encounter

## Coding Beta

Enhance the coding workflow with complete clinical notes and evidence-based code suggestions linked to the transcript

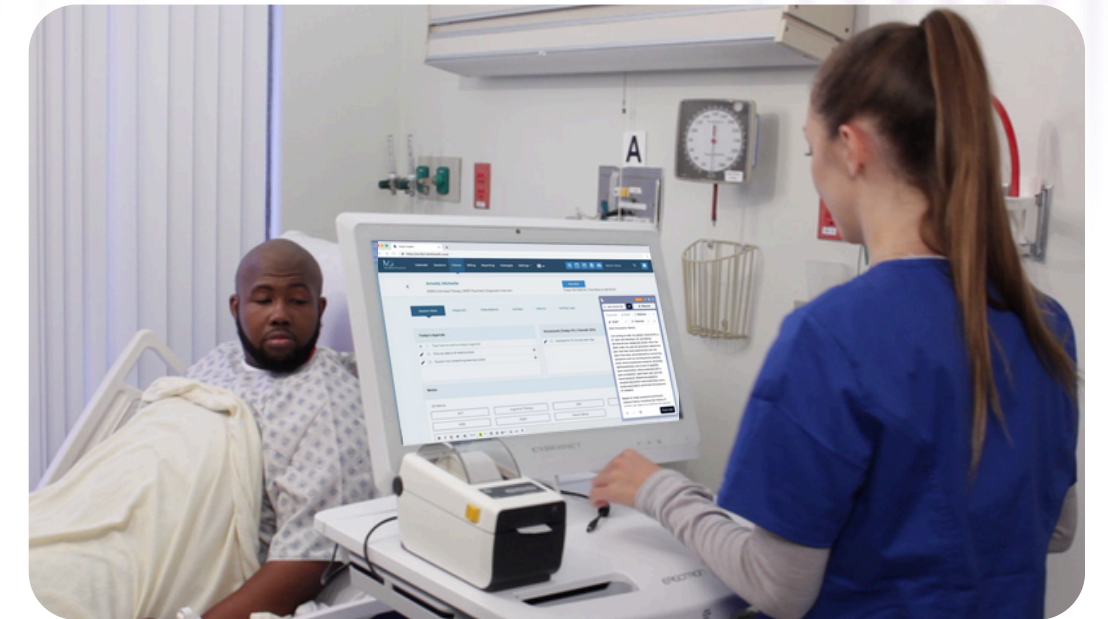
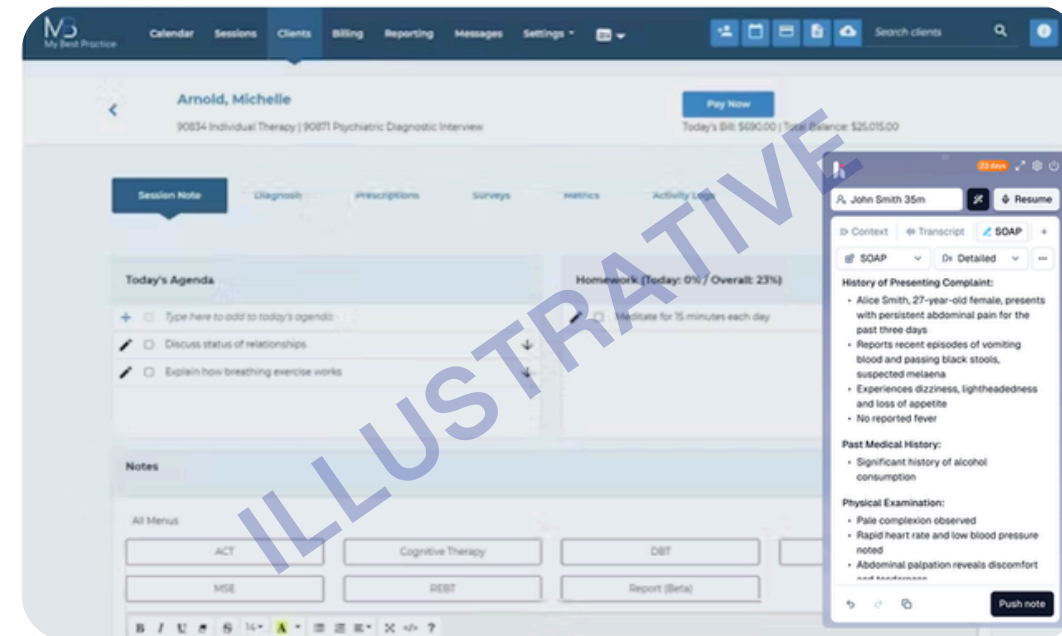
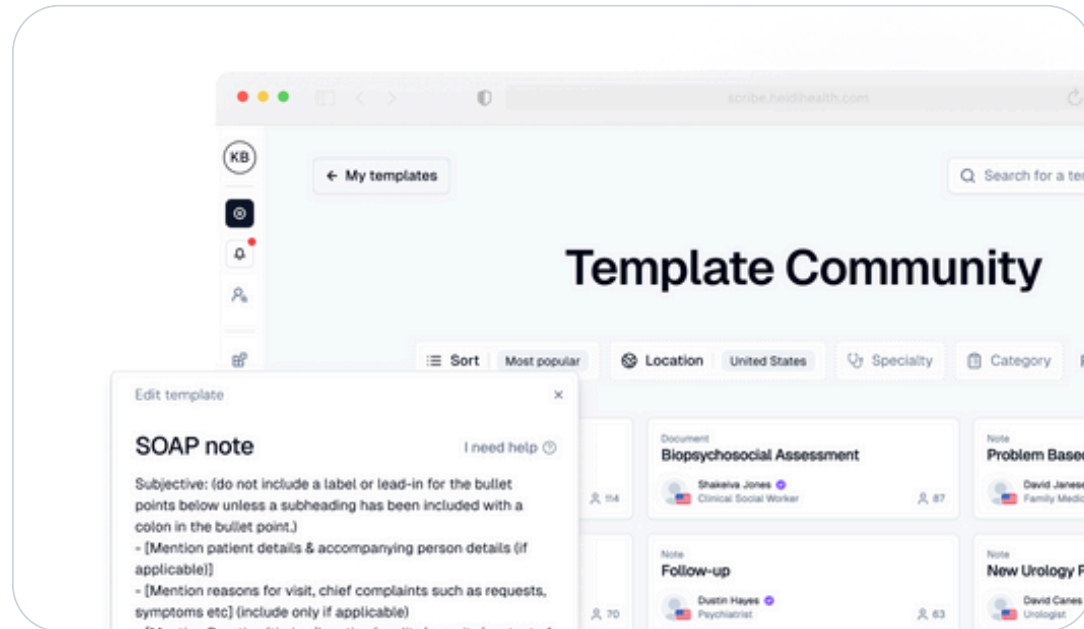
## Calls agent Beta

Improve the organisation's overall patient experience pre or post admission by capturing valuable feedback at scale





# We are **inherently configurable** and offer deep integrations



## Templates

Drive efficiencies and time savings across all hospital settings, through custom templates and session sharing features

## Integration\*

Obtain full patient lists, patient history, and transfer structured notes into EMR fields.

## Anywhere

Heidi can operate on web browsers, mobile devices or mobile workstations

\*Note: Requires discussion with EHR and PMS vendors

**Heidi: Your AI resident**

Your AI resident for hospitals





# Demo



Let's go through those **key features**  
you'd use

# Templates





Template name	Uses	Last used	Creator	Visibility
GP Template (versatile) <span>Note</span>	27	1 day ago	Community	Just me
GPCCMP <span>Note</span>	5	3 days ago	Team	Team
Calvary - Letter to GP (Dr Dubey) <span>Note</span>	0	-	Team	Team
GPCCMP [Peter - Winnunga GP] <span>Note</span>	2	1 day ago	Team	Team
Letter back to GP (Gastro) <span>Document</span>	1	07/07/2025	Team	Team

## Specialist Assessments

Obtain full patient lists, patient history, and transfer structured notes into EMR fields.

## MBS related templates

Access templates within seconds for your chronic diseases

## Referral Letters

Heidi can operate on web browsers, mobile devices or mobile workstations

## Standard/Long Consults

Drive efficiencies and time savings across all hospital settings, through custom templates and session sharing features





# 115+ languages

Send your patients home with a letter they can **understand**



# Customisations





The screenshot displays the Heidi application settings interface. On the left is a navigation sidebar with options like 'New session', 'View sessions', 'Tasks', 'Templates', 'Team', 'Settings', 'Earn \$50', 'Request a feature', 'Shortcuts', and 'Help'. The main content area is divided into several sections:

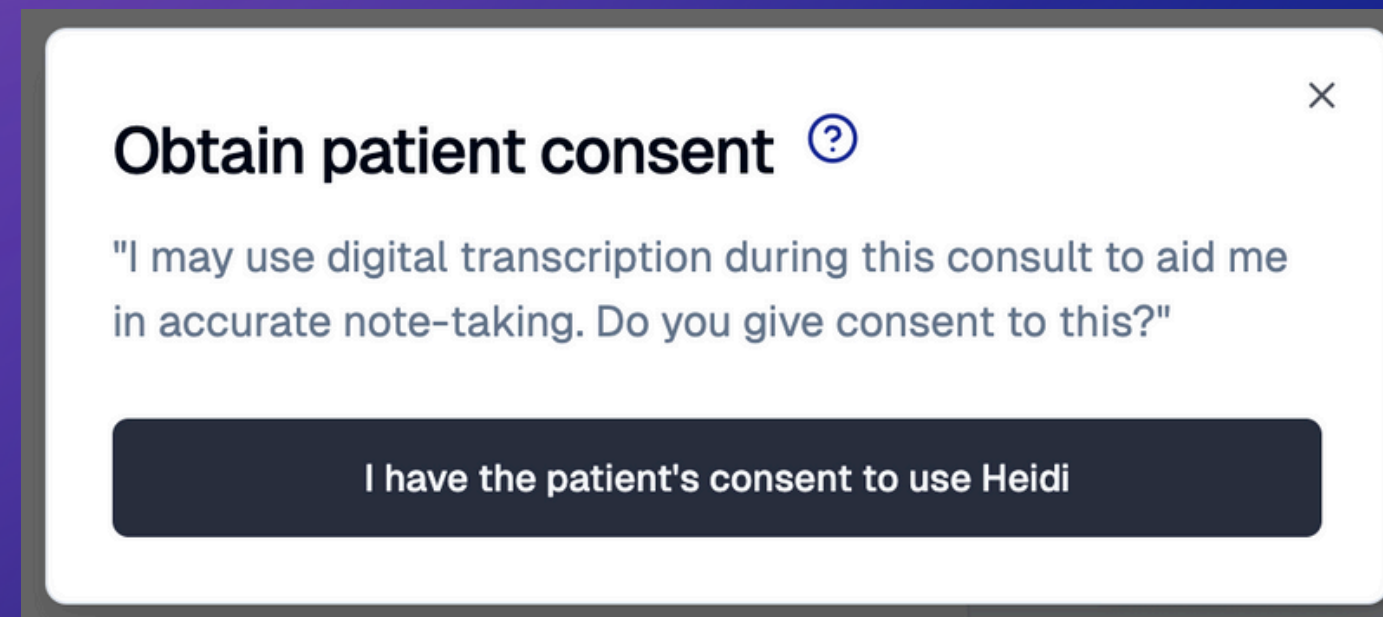
- Snippets:** A list of pre-written text snippets such as '/azathsafety' (Azathioprine is associated with...), '/surgrisks' (You may experience some post-...), and various formatting commands like 'New line', 'New paragraph', 'period', and 'comma'.
- Data management:** Contains options for 'Automatically delete sessions' (Schedule sessions to delete on a...) and 'Enable dictation playback' (Opting in will store recordings of staff to play back and verify the consent to record patients speak...).
- Defaults:** A section for personal settings.
- Language & spelling:** Includes 'Default input language' (English, Turkish), 'Default output language' (English), 'Spelling' (Select a default spelling), 'Refer to patient' (e.g. always refer to the patient by th...), and 'Refer to clinician' (e.g. use my title, full name & qualific...).





# Easy way to ask for consent

“Before we get started, today I'll be using a digital transcription tool to help me write notes and focus more on you today, are you okay with this?”





We seamlessly **integrate** with 50+ softwares and counting ...



Best Practice, Medical Director, Halaxy, Gentu and more

# One of the most **compliant & secure** scribes in the world

All patient data is hosted in Australia and fully encrypted at rest and in transit

- All data is stored in Australia. No PHI is retained or used for training.
- Heidi employs a specialized transcription process, ensuring that no recordings are stored.
- Data is handled & stored with stringent protocols, utilizing de-identification tools for anonymity.
- We champion transparency & give you full control over your data, with rights to access, correct, or raise concerns.
- Local deployment options can be explored upon request.





# Our roadmap is to build **AI residents**

Configure AI residents across a myriad of hospital systems to perform tasks



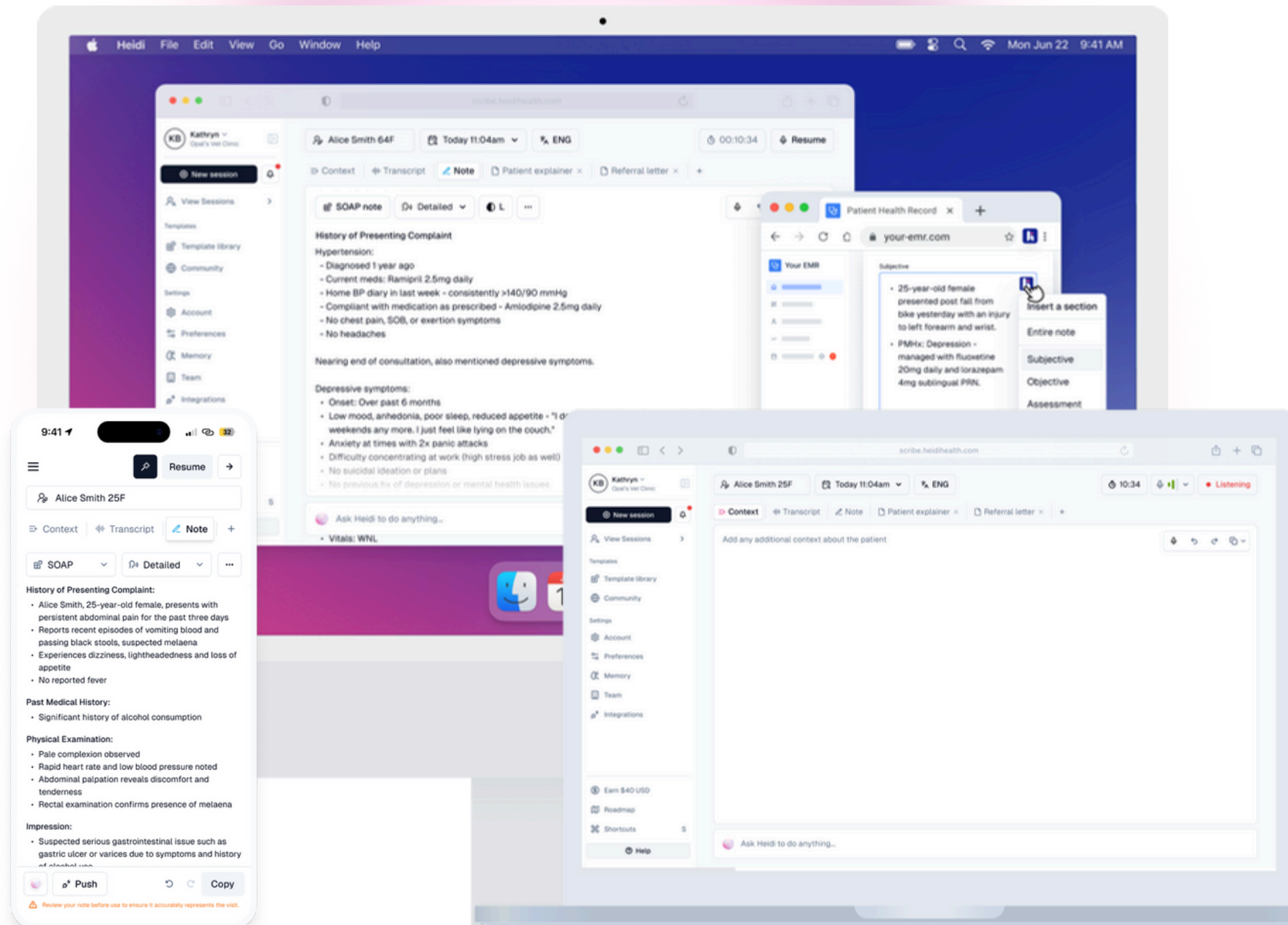
Prefill context from any existing data



Call patients to gather reasons for visit



Coders search over transcripts



Look up latest research and draft a plan



Input notes and draft orders

# Next steps

Path to building conviction

 Heidi Pro Trial here

 Heidi Support for your practice



Reach out to **[peterdo@heidihealth.com](mailto:peterdo@heidihealth.com)**

Continued support through our  
weekly ANZ webinars + LIVE Q&A