4. The Model for Improvement WS19

Practice:

Date:

The Model for Improvement (MfI) is a tool for developing, testing and implementing change. The Model consists of two parts that are of equal importance:

* + Step 1: The ‘*thinking part*’ consists of Three Fundamental Questions that are essential for guiding your improvement work.
  + Step 2: The ‘*doing’/’testing*’ part is made up of Plan, Do, Study, Act (PDSA) cycles that will help you test and implement change.

*N.B. Please select the Change Principle you are working on, e.g. ‘Engage and support the practice team’*

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| Step 1: Three Fundamental Questions |
| 1. What are we trying to accomplish?  By answering this question you will develop your GOAL for improvement.   *Each new GOAL (1st Fundamental Question) will require a new Model for Improvement* |
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| 1. How will we know that a change is an improvement?  By answering this question you will develop MEASURES to track the achievement of your goal |
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| 1. What changes can we make that will lead to an improvement? By answering this question you will develop the IDEAS that you can test to achieve your goal |
| Idea:  Idea  Idea  Other idea |

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| Step 2: Plan-Do-Study-Act (PDSA) cycle |
| Idea  Choose an idea from the 3rd Fundamental Question |
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| Plan  What exactly will you do? Include what, who, when, where, predictions & data to be collected |
| Who:  When:  Where:  Predictions:  Data to be collected: |
| Do  Was the plan completed? Document any unexpected events or problems |
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| Study  Record, analyse and reflect on the results |
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| Act  What will you take forward from this cycle? What is your next step / PDSA cycle? |
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Repeat **Step 2** for other ideas and/or to continue with this idea

**Please send your completed PDSA along with tax invoice to sarah.keelan@nbmphn.com.au**