13. Best Practice: How to keep track and enrol patients in the Winter Strategy



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Part one: Enrolling the patient in Best Practice

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- 1. Once you have received the patients consent form and patient survey you can enrol the patient into the Winter Strategy 2019.
- 2. Go to the patient's demographics page. Type in the General Notes 'WS19'.

| 🙏 Edit patient | | | | |
|-----------------|--|---------------------|----------------------------------|--|
| Title: | Mr. 👻 | Health Identifier: | | |
| Family name: 🔒 | Abbott | HI Status: | | |
| Given name: • | Alan | Medicare No. | 4133180467 IRN: 1 Expity: 12/13 | 1 🕅 🕅 |
| Middle name: | | Pension/HCC No.: | 123456789 Expiry: 📝 13/01/2014 👻 | |
| Preferred name: | Alan | Pension card type: | Health Care Card 👻 | rea prioco |
| Date of Birth: | 30/06/1945 • Age: 73 yrs | DVA No.: | Conditions | |
| 5ex | Male 🔻 | Safety Net No.: | | General notes: |
| Éthnicity: | Australian, non indigenous | Record No.: | 101 Patient ID: 2 | WS19 |
| Address Line 1: | 12 John St | Usual doctor: | Dr Frederick Findacure 💌 | |
| Address Line 2: | | Deny access to othe | rusers | - |
| City/Suburb: | Woodlane Postcode: 4035 | Usual visit type: | · · · | Appointment notes: |
| Postal Address: | | Usual account: | Direct Bill 👻 | |
| City/Suburb: | Postcode: | Health Ins. Fund: | Medhealthy | 1 |
| Home phone: | 07 50505050 Work phone: 07 50509999 | Health Ins. No.: | 123123123 Expiry: 4/12/2018 - | - |
| Mobile phone: | 0427556232 Contact via: SMS - | Religion | Baptist | |
| | Consent to SMS reminder | Head of family: | Self | _ |
| E-mail: | alan.abbott@bpsoftware.com.au | Next of kin: | Madeline Abbott Set | Registered for CTG PBS Co-payment relief |
| These name fiel | ds are used for Health Identifier lookups. | Emergency contact: | Jamilah Massod Set | Inactive Deceased |
| Update addre | ss of all family members | Occupation: | Engineer | Date of death: |
| Update addre | ss of all currently at original address | Health Care Home: | Na v a/12/2018 v HC | H |
| | | | | Referral details Bank account |
| vented Bur | Destin | Last Hadstad Pro | | Medicare/DVA eligibility check |
| realed By: | Practice | Last updated sy: | IT Technician | |
| Created On: | 11/02/2004 | Last Updated On: | 04/12/2018 11:31:15 AM | Save Cancel |



Part two: Populating a list of patients enrolled in WS19

This list will show all of the patients enrolled in the winter strategy. It will assist you to commence the baseline audit.



- 1. Go to the main page homepage in Best Practice. Click Utilities \rightarrow Search.
- 2. Cut and Copy the below SQL script into the SQL Query Box:

SELECT * FROM BPS_Patients WHERE StatusText = 'Active' AND InternalID IN (SELECT InternalID FROM PATIENTS WHERE OTHERNOTES LIKE 'WS19' AND RECORDSTATUS = 1) ORDER BY Surname, Firstname

- -- Patients who have 'Other notes' matching specific term
- 3. Click 'Run Query'
- 4. A list of patients will appear, you are able to save or print the list. You can also save the query for the future if you click 'save query'.

| 🚶 Database sea File Help | ırch | | | | | | | 0 | | |
|-----------------------------|---|--|---------------------------|--------|----------------|--------------------|--------------|---|----------|------------------------|
| 🧞 🗔 🗐 | | | | | | | | | | |
| Setup search: SQL Query: | Demographics Drug AND InternalID IN (SELECT Intern WS19' AND RECORDSTATUS = 1) ORDER BY Surname, Firstname Patients who have 'Other notes' n | S Conditions aID FROM PATIENTS WHEN natching specific term | Visits RE OTHERNOTES L | IKE | Immunisations | Cervical screening | Observations | Family/Social Run query Load query Save query New query | | _ |
| Name | Address | | D.O.B. | Age | Medicare No. | Medicare expiry | File No. | Home phone | W | mhm |
| Abbott, Alan | 12 John St, Woo | dlane, 4035 | 30/06/1945 | 73 yrs | 4133180467 - 1 | 31/12/2012 | 101 | 07 50505050 | 07 | PRAN BLUE MOUNTAINS |

Part three: Enrolling patient in Topbar and marking off activities

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|----|---|------------------------|----------|-----------|-------|
| ۷ | Vinter Strategy | NOTIFICATIONS | SETTINGS | ENROLMENT | |
| D | escription: | | | | |
| A | Ction Required hide | | ACTION | | |
| | A new or updated SHS has been cr | reated for the patient | ACCEPT | DISMISS | DEFER |
| | Pneumococcal Vaccine completed | or already up-to-date | ACCEPT | DISMISS | DEFER |
| | Sick Day Action Plan completed | - | ACCEPT | DISMISS | DEFER |
| | Patient's GPMP (721) or Review of completed | GPMP (732) has been | ACCEPT | DISMISS | DEFER |
| | Patient has now had their Influenz | a Vaccine | ACCEPT | DISMISS | DEFER |
| | Winter Strategy Enrolment | | ACCEPT | DISMISS | DEFER |
| | | | | | |

Press Accept to enrol the patient into the Winter Strategy

| Accepted hide | | |
|---------------------------|------------------------|---------|
| PROMPT TEXT | ACCEPTED AC DATE AC | TION |
| Winter Strategy Enrolment | 07/02/2019 ut | NACCEPT |
| Deferred hide | | |
| No deferred prompts. | | |







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Once data has been sent to the PHN you can start to invite patients in for appointments and mark off activities.



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. NOTIFICATIONS SETTINGS ENROLMENT Winter Strategy Description: Action Required hide PROMPT TEXT ACTION A new or updated SHS has been created for the patient Patient's GPMP (721) or Review of GPMP (732) has been completed Patient has now had their Influenza Vaccine Accepted hide ACCEPTED PROMPT TEXT ACTION DATE Winter Strategy Enrolment 07/02/2019 Pneumococcal Vaccine completed or already up-to-date 07/02/2019 Sick Day Action Plan completed 07/02/2019

Once you have completed the action click 'Accept', the completed actions will appear underneath 'Accepted'.

Please note: This will not 'write' to your clinical software. Additionally by completing the task in your clinical software will not automatically mark the action as 'Accept'. It will need to be entered in both.

