



| Activity Relative Description of Indicator  |           |  |
|---|-----------|--|
| Activity  | indicator | Description of Indicator   |
| Completing Plan, Do, Study,<br>Act (PDSA) Cycles  | Ql1.3▶ B  | Must: show evidence that you have conducted a quality improvement activity, such as a PDSA cycle or clinical audit, at least once every three years.   |
| Utilise secure messaging  | C6.3 ►C   | Could: protect the patient's privacy when communicating electronically with or about patients by using a secure message system or other method of encryption, unless the patient has provided informed consent to their information being sent without such protection.  |
| Education and use of<br>Nepean Blue Mountains<br>HealthPathways   | GP2.3 ►A  | Must: provide evidence that the practice team has been made aware of local healthcare providers.   |
| Quality Improvement register to record improvements made as part of the Winter Strategy   | Ql1.1▶ D  | Must: keep records of quality improvements made to the practice or practice systems in response to feedback, complaints or audits.   |
| Encourage team building and communication by having regular practice team meetings to discuss the strategy and progress of the Winter Strategy.                                   | C3.4►A    | Must: Provide evidence that the practice team has had opportunities to discuss administrative matters.  Could: keep a record of meetings.  The most common way for practices to build teamwork is to schedule regular meetings where all members of the practice team are encouraged to contribute to discussions. |
| Extracting PENCAT Data on<br>the patients that are enrolled<br>in the Winter Strategy,<br>identifying what areas of<br>care are missing and<br>working towards improving<br>them. | QI1.3A    | Could: Keep clinical data and reports, such as rates of childhood vaccinations, completed adult health checks and updated risk factors.  |
| Attending Workshop one on February 13   | GP3.1►A   | Must: Members of our clinical team actively participate in continuing professional development (CPD) relevant to their position and in accordance with their legal and professional organisation's requirements  |

