

Summary: HARP Risk Calculator

This document provides a summary of the Western HARP risk calculator designed to determine the overall risk of a person presenting to hospital for services. The calculator has been designed around available evidence where it exists. It is based on the extensive work done with the Westbay diabetes project. Included in this document, is a summary of each section of the calculator with an explanation of the rationale and guidelines on how the section is to be completed when using the tool. The reasons for each section are described, and where supported by a body of literature, this has been stated.

The calculator aims to determine the risk of people with chronic or complex care needs presenting to hospital for treatment in the following 12 months and defines the entry point for HARP services. The risk screen is based on presenting clinical symptoms, service access profile, self-management, and psycho-social issues. This screening categorises a person into one of four risk categories, (low medium, high and urgent).

The calculator helps service providers determine eligibility for HARP services, by quantifying a person's risk of acute presentation. It is used following a full assessment by the treating clinician.

Purpose of the calculator:

- A tool for measuring the risk of acute presentation in the next 12 months.
- Determines the entry point for HARP.
- Forms the basis of triage for the HARP staff

Reviewing the calculator

The calculator has been developed from the original Westbay / HARP diabetes risk calculator, this document has been revised and updated as part of the continuous improvement methodology of the HARP program. Working parties of clinicians will be invited to discuss the presenting issues and advise on recommendations for changes. The calculator will then undergo a trial period with a sample of 50 HARP patients.

References : Case finding Algorithm for pts at risk of re-hospitalisation, Kings Fund 2005

VCCCP Eligibility flowchart and risk screening tool, 2005

CALCULATOR I TEM

RATIONALE and GUIDELINES FOR USE

PART A: CLINICAL ASSESSMENT

1. Presenting clinical symptoms

1. Presenting Clinical Symptoms	
Diagnosis of Chronic Respiratory condition such as COPD, Paediatric asthma	1
Diagnosis of Chronic Cardiac condition such as CHF, Angina	1
Diagnosis of Complex care needs in frail aged such as dementia, falls, incontinence	1
Diagnosis of Complex care needs in people under 55yrs such as mental health issues	1
Co- morbid diagnosis of diabetes and/or renal failure and/or liver disease	1
Rate the impact these factors have = Score	/5

2. Service Access Profile

2. Service Access Profile	
Acute admission/presentation (Have you been to hospital more than once in the last 12 months including today?)	4
No regular GP follow up (regular medical checks 2 times a year)	
Reduced ability to self-care (to the extent it impacts on disease management)	
Add the scores = Score	/ 10

Guidelines for use

Clients are given the corresponding score for each service access issue present. Service access issues are weighted according to the contribution they make to overall risk and the possibility of an acute presentation. Issues are also considered cumulative, increasing the risk with each one present. Scores are <u>not</u> graded; each presenting issue is given the score indicated, giving a maximum score of 10 points. The underlying assumption is the more issues a person has, the higher their risk and hence likelihood of acute presentation.

3. Risk Factors

3. Risk Factors	
Smoking	1
Overweight / Obesity (Guide: BMI 26-35)	1
Underweight (Guide: BMI < 19)	1
High cholesterol (total cholesterol ≥ 5.5mmol/L, HDL≤ 1.0 mmol/L, LDL ≥ 2.0mmol/L)	1

<u>Rationale</u>

The presenting clinical picture records the diagnosis of presenting clinical symptoms.

Presenting clinical symptoms are grouped into five risk categories. The criterion for each category has been determined by the HARP streams of care : Respiratory, cardiac, Complex care frail aged and psychosocial streams, anecdotal evidence form HARP clinicians has identified the co-morbid diagnosis of diabetes with the other diagnosis as an increased risk.

The diabetes stream is covered with the existing diabetes risk calculator

Guidelines for use

Clients are assigned one or more risk category and the corresponding score, determined by the treating health professional's assessment.

<u>Rationale</u>

Acute presentation

Recent literature from the Kings fund and experience from the clinical arena suggests previous presentation to be a significant predictor of future presentation.

Regular GP follow-up

Available evidence from clinical guidelines supports the need for ongoing monitoring of chronic conditions by GPs to prevent unplanned presentations to hospital.

Reduced ability to self-care

Available evidence suggests reduced ability to self-care for activities of daily living will often impact on a person's ability to manage at home. This is considered to contribute to a person's overall risk.

Rationale

There is a significant body of evidence that links the risk factors listed to the progression of chronic cardiac and respiratory conditions. Risk factors are considered cumulative, the more a person has, the higher their overall risk.

Guidelines for use

Clients are given the corresponding score for each risk

High blood pressure (≥ 140/90mmHg or on medication for high blood pressure)	1	fa in
Physical inactivity (less than 30 mins/d & 4 days/wk)	1	С
Polypharmacy > 5 medications with difficulty managing	1	cı th
Add the scores = Score	/ 7	
4. Complications		Ra
4. Complications		TI
Use of services previously	1	Se
Carer Stress issues	1	Ex
No Carer availability	1	of
Cognitive impairment	1	ex pr
Change to drug regimen	1	ті
Chronic Pain	1	po
Compromised skin integrity e.g Wounds, PAC, Cellulitis	1	ha G
Exposure to triggers for asthma	1	С
Add the scores = Score	/8	С
TOTAL SCORE FOR PART A	/ 30	po co

factor present, each category is given the score indicated, giving a maximum score of 7 points. This corresponds with the assumption that risk factors are cumulative and increase a person's risk with the more that are present.

<u>Rationale</u>

There is evidence about the effect of previous use of services, changes to drug regimen and availability of carers impact on the likelihood of acute presentation.

Experience from HARP clinicians has identified the issues of chronic pain, compromised skin integrity and exposure to asthma triggers as increasing risk of presentation to hospital.

This calculator assumes a cumulative nature of these potential complications, the more complications a person has, the greater the level of risk of acute presentation.

Guidelines for use

Clients are given the corresponding score for each complication present, giving a maximum score of 8 points. This is based on the assumption that complications are considered cumulative and increase a person's risk with the more that are present.

PART B: FACTORS IMPINGING ON SELF-MANAGEMENT

5. Psycho-social issues

5. Psycho-social and demographic issues (Circle yes or no for each issue listed. If the issue is present, circle Y, if absent, circle N)	
Mental health (depression, anxiety or psychiatric illness)	Y / N
Disability (Intellectual, physical, visual, hearing)	Y / N
Transport to services	Y / N
Financial issues (inability to afford health services and/or medication)	Y / N
CALD or Indigenous (health beliefs)	Y / N
Illiteracy and/or limited English	Y / N
Unstable Living Environment	Y / N
Socially isolated	Y / N
Drug and Alcohol problems	Y / N
Rate the impact these <u>combined</u> factors have on the person's ability to self-manage their condition as nil, low or high.	
No impact (on client's ability to self-manage)	0
Low impact (on client's ability to self-manage)	7
High impact (on client's ability to self-manage)	15
Score	/ 15

<u>Rationale</u>

Evidence supports the notion psycho-social issues add to disease complexity and therefore lead to significantly poorer outcomes over time. The issues listed were chosen based on evidence about the psycho-social factors that are likely to lead to poorer outcomes. These factors have a significant impact on a person's ability to self-manage their condition and people who have significant psycho-social issues are less likely to engage in behaviour change.

Guidelines for use

Unlike the other components, this scoring system is graded to demonstrate the impact the combined issues have on the person's ability to self-manage their condition. The scoring system is two-fold. Firstly, a yes or a no is marked next to each of the issues listed based on whether or not it is present. The next step is to use the rating scale to determine the impact the issues have on the ability of the person to self-manage their condition. The person is given a score based on the impact of the combined issues rather than a separate score for each issue. This score is determined by the assessment of the treating health professional.

This scoring is based on the assumption that the greater the impact of psycho-social risk factors on a person's ability to self-manage, the higher their overall risk. It also provides a guide of whether the person will benefit from additional HARP services.

6. Self-management impact

6. Readiness to change assessment	
No capacity for self-management (cognitive impairment; end stage disease)	4
Pre-contemplation (not ready for change)	3
Contemplation (considering but unlikely to change soon)	3
Preparation (Intending to take action in the immediate future)	2
Action (Actively changing health behaviours but have difficulties maintaining plan)	1
Maintenance (Maintained behaviour for \geq 6 months)	1
Relapse (A return to the old behaviour)	3
Score	/ 4
TOTAL SCORE FOR PART B	/ 19

Guidelines for use

A score is given according to the corresponding stage of readiness identified. This is determined by the treating health professional's assessment. Clients are assigned one category scoring a possible total of 4 points.

Scores have been weighted according to the likelihood of the person engaging in behaviour change. For example, people in pre-contemplation score higher as they are far less likely to engage in change and hence manage their condition.

Scores are <u>not</u> graded; rather each stage is given the score indicated, giving a maximum score of 4 points. This is based on the assumption that the more resistant to change a person is, the higher their overall risk due to sub-optimal self-management.

PART C: RISK PROFILE

7. Risk profile

Calculate the new risk profile by adding PART A and B		
Total Score for A and B	/49	
Level of Risk	Score	
Urgent	39 - 49	
High	24 - 38	
Medium	11 - 23	
Low	1 - 10	
Low	1 - 10	

<u>Rationale</u>

Evidence supports the benefits of self-management. Effective self-management involves managing the dayto-day tasks of having a chronic illness. The degree to which people are confident and able to manage this will have a significant impact on their health outcomes as demonstrated in research.

A readiness to change assessment has been used to determine self-management impact using the Transtheoretical Model (TTM). The TTM illustrates a process for behaviour change and identifies five main stages that describe the state of readiness to make health behaviour change. This model is used to enhance a person's intrinsic motivation to change and can therefore be used to enhance self-management.

This section enables clinicians to determine a person's readiness to engage in health behaviour change. The assumption is that people who are not ready for change are more likely to develop worsening risk factors as they are less likely to engage in the necessary health behaviours required to manage their disease.

<u>Rationale</u>

This section provides a guide on how soon a client should be assessed by the HARP staff based on their risk of presenting to hospital.

<u>Guidelines for use</u>

The scores for parts A and B are added together to give a total score. The overall risk of the person is determined by the total score, which corresponds to one of the four risk categories. The ranges for each risk category were based on a trial of 50 patients. The trial demonstrated the need for the high risk category to commence at 24 to more accurately capture those who were clinically felt to be at higher risk and therefore requiring HARP services sooner.