

Patient Carer

- Advocacy
- Triage
- Emergency management
- Holistic health assessment
- Therapeutic care and treatment – CDM, immunisation, wounds
- Case management and care coordination

Educator

- Prevention and health promotion
- Student-nursing, allied health, medical
- Registrars, GPs
- Administration staff
- Community

Quality Controller

- Accreditation
- Quality improvement
- Data cleaning
- WH&S
- Clinical governance

ROLE OF THE GENERAL PRACTICE NURSE

Agent of Connectivity

- Mentoring
- Partnerships
- Practice teams & relationships
- Networking with community agencies
- Liaison with hospitals and aged care

Organiser

- Policies, procedures, disease registers
- Nurse clinics
- Care coordination – CVC
- Monitoring & review of planned care
- Internal and external referrals

Problem Solver

- Reactive and strategic problem solving
- Triage
- Emergency care
- Community services
- Building practice capacity to adapt to change

Phillips CB, Pearce CM, Dwan KM, Hall S, Porritt J, Yates R, Kljakovic M, Sibbald B. Charting new roles for Australian general practice nurses: Abridged report of the Australian General Practice Nurses Study. Canberra: Australian Primary Health Care Institute, 2008.

Available from <http://aphcri.anu.edu.au> and www.amlalliance.com.au

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