

# Community Pharmacy in the Health Care Homes Trial

Community pharmacies are participating in the Health Care Home (HCH) trial. Below is an outline of the services that pharmacists are able to provide your HCH patients. All compliant\* community pharmacies are eligible to participate in the HCH program so your patient can elect their preferred pharmacy.

## The Community Pharmacist as a part of your Care Team

The community pharmacist will provide an initial medication reconciliation, followed by the development of a Medication Management Plan (MMP) which will be added to the patients Shared Care Plan. The MMP includes the setting of medication related goals that are reviewed regularly along with the opportunity to provide a range of supporting services to tier 2 and 3 patients, in full consultation with the Health Care Home. Please see the flowchart demonstrating the process and available supporting services on page 2.

## Using the Shared Care Plan

Shared Care Planning (SCP) will be used to initiate the MMP and to facilitate the transfer of information between the pharmacist and the GP.

- You will need to invite the patient's chosen pharmacist to your electronic SCP, allocating them to a specific goal to complete. The PHN will be working with pharmacists to inform them about the HCH program and SCP - including the method of referral and how to upload completed MMPs.
- The pharmacist will upload a copy of the MMP to the SCP for the doctor, patient and other relevant health professionals to access.

## What do you need to do?

Before initiating any requests for MMPs

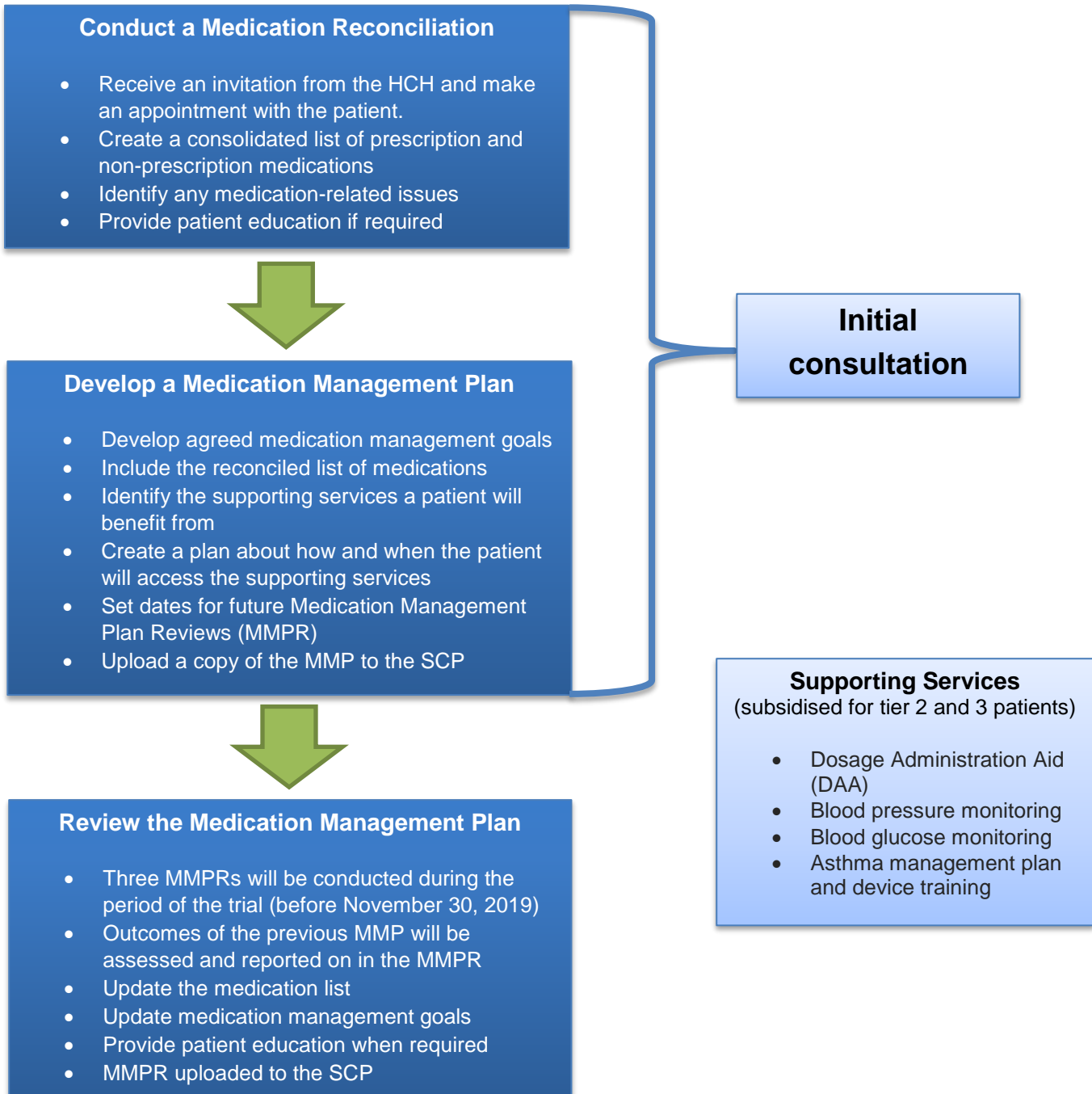
- Determine each HCH patient's preferred community pharmacy and whether the pharmacy is compliant.
- Determine which pharmacy / pharmacies you will engage to conduct MMPs for your HCH patients.
- Discuss with each of those pharmacies what your mutual goals are in conducting MMPs, outline your referral processes and discuss the availability of Supporting Services for Tier 2 and 3 patients.

For each HCH patient

- Invite the pharmacist to the SCP.
- After the MMP has been conducted, review the advice in the MMP.

- It is advised that the GP and the community pharmacist discuss the patient over the phone or face-to-face. This conversation should consider who is providing particular services to the patient in order to prevent duplication within the Health Care Home and Neighbourhood.
- Arrange a follow-up consultation with your HCH patient to discuss the MMP.

More information about Community Pharmacy in the HCH program can be found on the [6CPA website](#).



\*compliant pharmacies must have a registered community pharmacist, must be connected to My Health Record, must be accredited or in the process of obtaining accreditation, and must have a private consultation space.