

Retrieving Discharge Summaries

for your **patients**

If you have not received a Discharge Summary for one of your patients, you can **contact the appropriate Hospital's Health Information Record Service (HIRS).**

Blue Mountains	Ph: 4784 6542 or Fax: 4784 6983
Hawkesbury	Ph: 4560 5579 or Fax: 4560 5576
Lithgow	Ph: 6350 2347 or Fax: 6350 2339
Nepean	Ph: 4734 2591 or Fax: 4732 3752

You will need the following information:

- the patient's full name
- date of birth
- dates of admission and discharge
- the reason for admission/diagnosis

An electronic version of a Discharge Summary may be available to view on your patients' My Health Record.

Please also keep us updated about any changes to the GPs in your practice at
www.nbmphn.com.au/GPupdatedetails

Alternatives to Referring to ED

In some non-urgent cases, there may be alternate options to consider. The following resources could be helpful to you:

- **After Hours Services:**

www.afterhourshealth.com.au

Up-to-date information on the After Hours health services available in our region.

- **Local Hospital Emergency Departments:**

www.emergencywait.health.nsw.gov.au

Emergency Department waiting times in major NSW hospitals. You can also contact your nearest Hospital Emergency Department through their Acute Phones Line (*based in the Emergency Department, manned by the Admitting Officer – a staff specialist or a VMO/Registrar*).

Local hospital **Acute Phone Numbers** are as follows:

Blue Mountains	4784 6534 or 4784 6624
Hawkesbury	4560 5651
Lithgow	6350 2386
Nepean	4734 2766

- **HealthPathways:**

nbm.healthpathwayscommunity.org

Current, best practice clinical service and referral information localised to the Nepean Blue Mountains region (*includes an Acute Services pathway with information about what services can be accessed at which hospitals*).

- **Outpatient Clinic Service Directory:** www.nbmlhd.health.nsw.gov.au/nbmlhd-outpatient-clinic-service-directory

Local outpatient services available and how to access them (*a GP Referral is required to book into any of the clinics listed*).

- **Public Health Unit:** 4734 2022 or

www.nbmlhd.health.nsw.gov.au/public-health-unit

Infectious diseases, immunisation and environmental health information.