Quality Improvement Strategy

Wentworth Healthcare is committed to improving the health and well-being of the community through the development of a continuous improvement and outcomes focussed culture across primary care.

In support of the Wentworth Healthcare Value and Mission.

NOISI

Improved health and well-being for the people in our community.

MISSION

Empower general practice and other healthcare professionals to deliver high-quality, accessible and integrated primary healthcare that meets the needs of our community.

GUIDING PRINCIPLES and FRAMEWORKS

Quadruple Aim in Healthcare

National PHN Primary Care Improvement Framework Langley's Model for Improvement

STRATEGIES

Bodenheimer's 10 Building Blocks of High Performing Primary Care

Patient Centred Medical Home

1. Organisational Approach & Commitment

- Leadership Primary Care Advisory Committee
- Champions
- Investment and resource development
- Policy and Procedures

2. Capacity Building in Primary Care

- QI initiatives designed and informed by general practice
- Quality improvement collaborative/s
- CPD events and training in general practice

3. Communication

- Wentworth Healthcare communication channels – Practice News, GP Grapevine
- · Wentworth Healthcare website
- Media alerts
- CEO Blog
- CPD events/conferences

4. Stakeholder Collaboration & Partnership

- QI initiative co-design opportunities
- QI leaders and regional champions
- Stakeholder governance committees

5. Health Data and Planning

- Regional needs assessment
- Data snapshots
- QI practice reports
- Practice population health planning







Health Data and Planning









www.nbmphn.com.au/QualityImprovement