

GP Advisory Committee (GPAC) in Focus: Embedding My Health Record into work flows

Highlight - 16 May meeting

NBMPHN Digital Health Coordinator, Sarah Smeekens, sought feedback on strategies to embed My Health Record (MHR) into general practice workflows. Presently, the Department of Health has distributed letters of non-compliance to some practices.

GP feedback included:

- A written resource for GPs might not be helpful considering time pressures placed upon them.
- MHR would be more helpful with options to upload advanced care directives and access to pathology results. The Digital Health Agency is currently working on these MHR features.
- Sometimes the clinical software used can make using MHR easier or more difficult.

Ideas to support GPs included:

- A preference for one-on-one support to see GPs individually and tailor suggestions for workflow improvement.
- A prioritisation guideline to determine when and how often health summaries should be uploaded e.g. when doing a Care Plan
- Regular updates, including about how MHR would operate in a Health Care Home system

