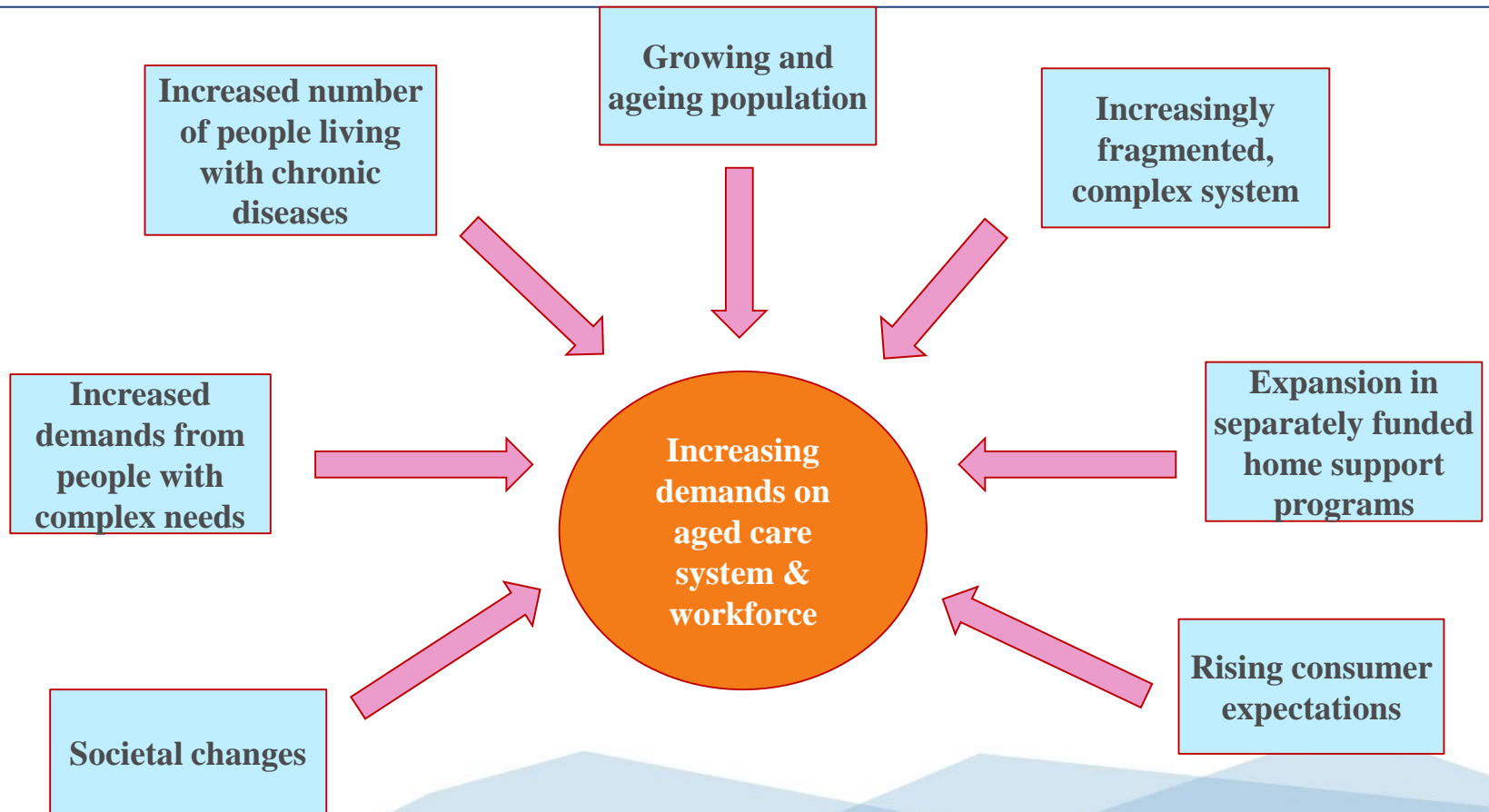


My Aged Care

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Drivers for Commonwealth Aged Care reforms



What is My Aged Care

- A national gateway that has commenced from 1 July 2015. It will provide a single entry point for access to Commonwealth funded aged care services
 - My Aged Care : <http://www.myagedcare.gov.au/>
 - National Contact Centre: 1800 200 422
8am-8pm (Monday to Friday) 10am-2pm (Saturdays)

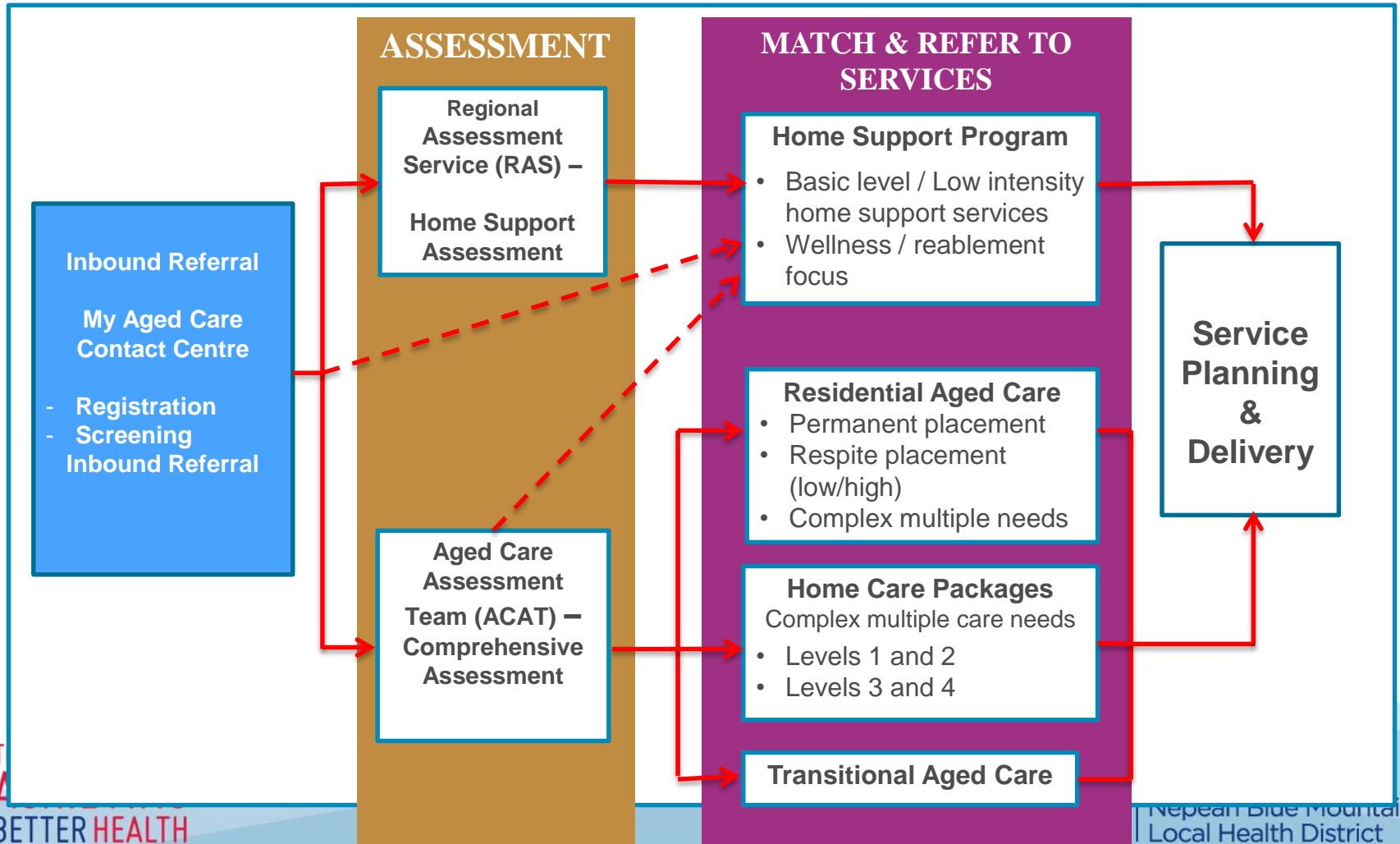
Aims of My Aged Care

- My Aged Care aims to:
 - ✓ Provide a standardised national approach from screening through to comprehensive aged care assessments
 - ✓ Centralise all registration and screening
 - ✓ Introduce and maintain a central Client Record
 - ✓ Simplify and streamline client assessment
 - ✓ Match and refer clients for appropriate services

How does the Gateway work?

- Contact Centre: Undertakes registration and Screening and refer the client to Regional Assessment Service or Aged Care Assessment Team
- Regional Assessment Service: Undertakes non clinical Home Support Assessments
- Aged Care Assessment Team: Undertakes Comprehensive Assessment

Assessment & Service Referral Pathways



What is Regional Assessment Service (RAS)?

- A national assessment workforce, operating regionally across Australia (except Vic and WA)
- NSW Health is one of 13 agencies operating RAS
- Face-to-face assessment of clients using National Screening and Assessment Form with reablement focus
- Matching and referral of assessed clients to appropriate Commonwealth Home Support Programme service
- Benefit: streamlined referrals process. One assessment for multiple client services

National Screening and Assessment Form (NSAF)

- Commenced by My Aged Care contact centre during registration and screening
- Holistic. Restorative philosophy underpins assessment
- Assessment building on information collected at screening, with appropriate questions at each level of assessment
- Previously collected information displayed so clients do not have to repeat their story
- Built in algorithms will assist to identify client needs, goals & preferences in a support plan

Commonwealth Home Support Programme (CHSP)

- The Commonwealth Home Support Programme (CHSP) brings together the following programs:
 - ✓ HACC
 - ✓ National Respite for Carers Program
 - ✓ Day Therapy Centres Program (Aged Day Centre)
 - ✓ Assistance with Care and Housing for the Aged Program

Who is eligible for CHSP

- A frail older person aged 65 years and over or 50 and over for Aboriginal/Torres Strait Islanders; AND
- Requires assistance with activities of daily living to remain independently within their own home and the community; AND
- Lives in the community
- Requires assistance due to a long term issue and not an acute issue; AND
- Requires a CHSP service type (examples include nursing, allied health, domestic assistance, meals or transport)'AND
- Is not eligible for provision of service from another funding source for example DVA, Workers compensation or Life Time Care and Support

How do I refer?

National Contact Centre on 1800 200 422

– 8am-8pm (Monday to Friday) 10am-2pm (Saturdays)

- <https://www.myagedcare.gov.au/service-providers> - Online referral form

Please note the reference number when a referral is made for tracking purposes

Further information

My Aged Care	Website: www.dss.gov.au/myagedcare
Commonwealth Home Support Programme	Website: www.dss.gov.au/chsp
Home Care Packages	Website: www.dss.gov.au/homecarepackages
General Aged Care Information	DSS Website: www.dss.gov.au/agedcare